Vu-Quang "Bi" Nguyen

8826 Orchard Grove Way, Raleigh, NC 27612 | 919-455-8365 | vnn8248@gmail.com |
LinkedIn: www.linkedin.com/in/vuquangnguyen1 | Online portfolio: www.codenguyen.com |
Github: www.github.com/vnn8248

I am an experienced product owner and a self-taught web developer. Seasoned with 6 years of using end-to-end agile processes, and a web design and development business of my own, I understand the full life-cycle of software development and can truly relate to all parties involved - from end users, UX/UI designers, and product managers, to Scrum masters, software engineers, and DevOps engineers. Now, I am committed to continuing my career as a web developer. I am looking to advance my skills and knowledge of software development by helping a team build and maintain great things.

Skills

Front-end	Back-end/ Services	Databases/ CMS	Tools	Project management
- HTML - CSS - Sass - Bootstrap - Material UI - JavaScript - JQuery - React.JS - Next.JS - Angular.JS - TypeScript - Ember.JS	- Node.JS - Express.JS - Mongoose.JS - Mongo.DB Atlas - Heroku - Vercel	- Mongo.DB - MySQL - Firebase - Strapi - Ghost - Squarespace	- VS Code - Atom - Chrome Dev Tools - Git Bash - GitHub - NPM - Postman - Robo3T	- JIRA - Confluence - CA Agile Central - Trello - Microsoft Suite - Google Suite

Experience

February 2020 - present
Web Designer and Developer, Sole proprietor, Code Nguyen LLC - Raleigh, NC
- Builds custom online business sites, portfolios, and blogs for local small businesses.
- Handles all marketing inquiries, design collaborations, development, deployment, and code maintenance.
- Design tools used: Adobe XD, Adobe Illustrator, Figma.
- Development tools used: Listed above.

March 2019 - January 2020
Product Owner, American Express - Sunrise, FL
- Owner of the central mainframe database for customer acquisitions that integrated with 10+ downstream and upstream systems.
- Supported and prioritized work for 25 international markets.
- Planned and groomed work with 2 Scrum teams consisting of onshore and offshore team members.
- Conducted demos for deliverable work.
- Presented quarterly plans for committed future work based on key metrics such as team capacity, velocity, and burn-down charts.
- Operated in SAFe Agile methodology.

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Experience

June 2018 – December 2018 - Business Analyst, Bankers Healthcare Group - Davie, FL
August 2015 – January 2018 - Business Analyst, Connecture - Durham, NC
August 2013 – August 2015 - Product Analyst, Ipreo - Raleigh, NC

Education

August 2009 - May 2013
Bachelor of Science, Business Administration, University of North Carolina Wilmington

Community Service

September 2020 - Present
Technical Consultant, Step Up Durham (501c3 non-profit) - Durham, NC
- Assisted with the migration, set up, and testing of Twilio with Salesforce integration.
- Member of data analytics team to calculate key performance metrics such as average cost per participant and return on investment.

March 2021 - Present
Mentor, Code The Dream - Durham, NC
- Intro to Programming class (HTML, CSS, JavaScript) - tutoring, reviewing lessons, and answering questions for students about assignments of the week (1-5 hours per week).